

Gamze ÇETİNKAYA ATALAN



Rumeli Mah. Bulent Ecevit Bul. Yeni Dunya 6 D:14 Çorlu / Tekirdağ
+90 507 336 93 19
gmzectnkaya@gmail.com

S U M M A R Y

Graduated from Department of Industrial Engineering, Kocaeli University. Working as a business and process analyst in Zorlu Tekstil since 2014. Knowledge of information technology, databases and ERP systems. Excellent reporting and analysing skills, troubleshooting on complex problems. During university education, made various projects, these are interested in SAP and ANP (Analytic Network Process). Professional working proficiency in English.

E D U C A T I O N

Department of Industrial Engineering, Kocaeli University

June 2013

Project 1-2: SAP SD and MM Moduls

Thesis: ANP (Analytic Network Process)

Math-Science, Adile Mermerci Anatolian High School

June 2008

E X P E R I E N C E

Business and Process Analyst | Zorlu Textile

June 2014 – September 2016

- Response to deputy general manager and in charge of making new effective business layouts and processes.
- Made a project about system and process optimisation.
- Coordinate department of IT and manufacturing in direction of administrative decisions.

Management Intern | TAV Holding A.Ş.

August 2012 – September 2012

- Analysed the customer survey and prepared KPI reports in process development department.

Manufacturing Intern | Turkish Technic

July 2011 – August 2011

- Researched how long term and short term airplane maintenance plans are done in production planning department.

Quality Intern | THY Flight Academy

June 2009 – September 2009

- Revised some procedures of quality management system and publish it. Additionally, responsible for preparing annual activity reports of 2009 and the first half of 2010 and also, managed the reporting group as a team leader.

S K I L L S

- Analytical thinking and problem solving
- Analyse ERP systems in accordance with software, database and algorithm knowledge.
- Excellent team management skills
- Coordinate departments to improve system.
- IELTS Academic: 6.0/9.0

C E R T I F I C A T I O N S & T R A I N I N G S

- **Metu English Certificate Program:** Intermediate and Upper Intermediate Levels, 03.10.2016-02.06.2017
- **C_TSCM62_66: SAP Certified Application Associate – Sales and Distribution,** ERP 6.0 EhP6 – 23.03.2017
- **CBAP Certificate Training:** BT Akademi – May 2016 (30 Hours)
- **IKEA Kaizen Training:** ZorluTeks & IKEA – September 2015 (30 Hours)